

St. Charles County Association of REALTORS®

110 Point West Boulevard, St. Charles, MO 63301

Phone: 636-946-4022

The St. Charles County Association of REALTORS® requires that all complaints, in order to be processed efficiently, be submitted using the Complaint Form. Please specify which Articles of the Code of Ethics you feel have been violated. You cannot cite a Standards of Practice unless you cite the Article it relates to. You should also include a timeline of events and any documents, contracts, records or other information to explain and support your claim.

Please read the enclosed information, complete the form, and return it to us along with all pertinent documents. Upon receipt, we will forward the information to the Grievance Committee for review. If it determines that the facts warrant a hearing, you will need to be present at the hearing as the Complainant and present evidence and testimony at that time. The burden of proof of a Code of Ethics violation is the responsibility of the Complainant.

You should be aware that the St. Charles County Association of REALTORS® has **no authority to make any monetary award or legal interpretation/decision** in matters brought before the Grievance Committee and the Professional Standards Committee, including settlements of earnest money disputes.

Thank you for bringing this matter to the attention of the St. Charles County Association of REALTORS®.

Please retain a copy for your files and send the completed, originally signed Complaint Form and any related documents to:

St. Charles County Association of REALTORS®

Attn: AEO

110 Point West Boulevard

St. Charles, MO 63301

