



DisplayKEY is Retiring!

The St. Charles Association of REALTORS®, is **retiring the Supra DisplayKEY**. We are holding an exchange event for you:

Monday and Tuesday, May 17th and 18th
St. Charles County Association of REALTORS®
110 Point West Boulevard
St. Charles, MO 63301



Before you come to the event, **decide which key device you prefer**. You may choose the new **ActiveKEY**, or add **eKEY** software to your smartphone. If you already have a Palm, Windows, or BlackBerry device on the [certified device list](#), or have been thinking about getting a smartphone, you may want to consider making it your lockbox key.

You must attend in person to make the trade. You cannot send an assistant, colleague or spouse in your place. Supra has reserved an appointment time for you based on your last name. You will want to avoid scheduling showings close to your appointment time. **See page 2** for the appointment schedule.

To make the trade, you will need to bring:

- Your ID
- Your DisplayKEY, cradle, and power cord (We're collecting it all!)

If you cannot attend this event, you will need to make other arrangements with the Association. Shortly after this event, your DisplayKEY will no longer work.

Are your fees current?

Please make sure that your fees with the Association and with Supra are paid and current before coming to this event. To check on your Supra account and/or to pay fees:

- Go to the Supra website at www.supraekey.com, log on to SupraWEB link, and click on the billing tab for the 24/7 self-service account management online.
- To use the 24/7 pay-by-phone option, call 1-877-699-6787, enter your key serial number, followed by your pin number, select option 1 for billing and then option 1 to pay by phone or option 2 to speak with a customer service representative.

*****For more details on event go to the Supra website at www.supraekey.com, select Exchange Events and enter Event Code [StCharle17](#)**

Appointment Schedule

Please allow at least 1 hour to exchange your key, followed by a short instructional video. Check the chart to see where your last name falls alphabetically. You will want to avoid scheduling showings close to your appointment time. **If you cannot come at your reserved time, please try to trade with another agent.**

Time	Monday, May 17th	Tuesday, May 18th
9:00 AM	CLOSED	KELL - KLGE
9:15 AM	CLOSED	KLEI - KUEG
9:30 AM	CLOSED	KUEH - LEES
9:45 AM	CLOSED	LEEZ - LOCK
10:00 AM	AAAA - ALSU	LOHM - MAIN
10:15 AM	ANDE - BARK	MAJN - MAUP
10:30 AM	BARN - BEHY	MAUR - MCIV
10:45 AM	BEIN - BLAC	MCKE - MEYE
11:00 AM	BLAK - BOSS	MICH - MORR
11:15 AM	BOWE - BROS	MOSL - NOBE
11:30 AM	BROW - BUTL	NOLA - OLSO
11:45 AM	Closed for Lunch	Closed for Lunch
1:00 PM	CABR - CHOI	OMNU - PAST
1:15 PM	CHRI - CONE	PATT - POIT
1:30 PM	CONL - CULL	POLL - PYLE
1:45 PM	CUNN - DIAM	QUIC - RHOD
2:00 PM	DIBE - DYER	RICE - ROGE
2:15 PM	EAGA - EVAN	ROHL - SABO
2:30 PM	EVER - FLAK	SADL - SCHO
2:45 PM	FLOY - GAND	SCHR - SEWI
3:00 PM	GANN - GITT	SHAW - SITA
3:15 PM	GLAS - GROS	SITZ - SPEL
3:30 PM	GROT - HAMP	SPIN - SUTT
3:45 PM	HANN - HAVE	SVET - TORN
4:00 PM	HAWK - HICK	TOPR - VOSS
4:15 PM	HIGG - HORA	WADH - WATT
4:30 PM	HORN - HYSL	WEBE - WIEG
4:45 PM	IFFR - JOER	WIES - WOLL
5:00 PM	JOHN - KEIT	WOOD - ZZZZ
5:15 PM	CLOSED	CLOSED

If you are choosing ActiveKEY

The ActiveKEY does not require a cradle to keep itself updated, but **it needs to be charged**, just like your cell phone. A wall charger is provided but you may want to purchase a **car charger**, which will be available on site at the special event rate of \$19.95 plus tax payable to Supra, A UTC Fire and Security Company, by check, Visa, MasterCard, American Express or Discover.

To add new eKEY service to your smartphone



You can use any Palm, Windows, or BlackBerry device on the eKEY [certified device list](#), and turn it into your lock box key. If you do not have an eKEY Certified Device, you can visit the [eKEY Portal](#) to view available phones from most major carriers.

Bring your smartphone with you. If you have access to the Internet on your smartphone, download the eKEY software directly to your device before coming to your appointment. In the browser window on your device, enter www.ekeymobile.com, then follow the instructions. You will expedite your activation process! We will complete your activation when you arrive.

BlackBerry and Non-Infrared Windows Mobile Users: You will need to purchase an eKEY fob to translate the Bluetooth signal from your smartphone to an infrared signal for the iBox. The cost of the eKEY fob is \$49.95 plus taxes payable to Supra, A UTC Fire and Security



eKEY Fob for
Non-Infrared Devices

Company, by check, Visa, MasterCard, American Express, or Discover.

The monthly fee for eKEY Basic is **\$13.85 plus tax**, and **\$23.59 plus tax**, for eKEY Professional. You may set up your monthly payments with a Visa, MasterCard, Discover or American Express credit card, or a debit card with the Visa or MasterCard logo.

If you are already using eKEY service

You **do not** need to attend this event. However, Supra recommends **downloading the latest version of the eKEY software**. If you have Internet access on your smartphone, enter www.ekeymobile.com into the browser window and download the new version directly to your device. Then log on to SupraWEB and click on the Authorization Code link to activate your eKEY. If you need help with the download, please call Supra's support center at 1-877-699-6787. If you are switching from a Palm/Windows device to a BlackBerry device you'll need to purchase an eKEY fob. You can purchase it by calling Agent Services at 877-699-6787 or by attending the event.